



Division of Specialized Care for Children

PROVIDER NOTICE

Date: Aug. 18, 2025

Dear Home Nursing Agency,

We wanted to share an update with you regarding top-off payments that are owed for claims submitted with 2024 nursing rates for services provided on Jan. 1, 2025, through May 12, 2025, or any claims thereafter with needed adjustments.

As you know, DSCC recently implemented a new claims payment system called CarePay. We are continuing to work through the initial implementation phase associated with this new software while also continuing development of features such as those supporting adjusted claims.

Some of these features must be completed before we are able to issue the adjusted payments related to the rate increases. We apologize that this has taken longer than anticipated. DSCC has communicated increased urgency to the software development team so that we can move forward. We will provide an additional update by Sept. 12, 2025, to let you know the status.

We are happy to help you with any questions you may have. Please contact your Division of Specialized Care for Children (DSCC) Nursing Agency Liaison or the DSCC Claims Department contact at DSCCClaimsServices@uic.edu.

Thank you for your continued service to the Home Care Program's participants and their families.