



Division of Specialized Care for Children

PROVIDER NOTICE

Date: April 11, 2025

Dear Children's Community-Based Healthcare Center Providers,

Thank you for your dedicated service to participants in the Home Care Program. The Division of Specialized Care for Children (DSCC), on behalf of the Illinois Department of Healthcare and Family Services (HFS), is committed to streamlining our claims process to better serve you and our participants.

We want to inform you that the federal Centers for Medicare and Medicaid Services (CMS) has approved the 2025 rate increases pertaining to home nursing and respite care. The increased rate for transitional care services is still not approved by Federal CMS.

The respite rates will be retroactive to Jan. 1, 2025. We will provide additional communication about the procedure to adjust previously paid claims from Jan. 1, 2025, to the present. **We will begin accepting new claims with the 2025 rates starting May 12, 2025.**

You can review the [HFS Rate Increase for Nursing Notice posted on Nov. 26, 2024](#), for more details on this topic.

The new rates are as follows:

- Out-of-home respite: from \$54 per hour to \$57.78 per hour

DSCC will provide an additional update when the transitional care rate increase is approved.

We are also pleased to introduce our new Provider Portal, which will launch on May 12, 2025.

Registering

Users can register at any time at <https://apps.dscc.uic.edu/providerportal/>. Please complete this registration no later than May 12, 2025.

Our support team is also here to help you every step of the way. Please send an email to dsccexternalhelp@uic.edu if you need assistance.

Training and Support

To ensure a smooth transition, we have training and resources to help providers become familiar with the new portal before the system goes live. You can find training videos and a tip sheet on our website at <https://dscc.uic.edu/provider-portal/>.

We appreciate your cooperation and understanding as we work to enhance our services. If you have questions or need further assistance, please contact us at 0365-DSCCClaimsStatus@uic365.onmicrosoft.com.

Thank you for your attention to this important update.